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## FACTS ABOUT DOMINION

Dominion Energy is one of the nation's leading energy companies. We trade under the symbol "D" on the New York Stock Exchange and are proud to have the confidence of more than 400,000 shareholders. We're privileged to serve more than 7 million retail energy customer accounts in 13 states. Gastonia based Dominion Energy North Carolina (DENC) is part of Dominion Energy and is committed to be a leader in the clean energy transition, with a clear strategy to achieve net-zero carbon and methane emissions. DENC serves 650,000 customers in 29 counties in North Carolina including counties around Raleigh/Durham, Gaston, and Buncombe counties.

- DENC operates nearly 13,600 miles of distribution and transmission pipelines.
- DENC receives and responds to over 750,000 "Call Before You Dig" tickets on an annual basis.

## PIPELINE INTEGRITY MANAGEMENT PROGRAM

Dominion Energy has always placed a high priority on safety and compliance. Dominion embraces the goals of improving pipeline safety and raising the public confidence with pipelines in your neighborhood as it continues to ensure safe operations of its infrastructure.

Our website [www.dominionenergy.com](http://www.dominionenergy.com), search on keyword "pipeline integrity", provides information on Dominion's compliance with federal requirements for an Integrity Management Program.

It also contains several useful resources, such as natural gas and liquids fact sheets, safety measures to take in case of a natural gas or liquids emergency, call before you dig information, and right of way information.

### EMERGENCY CONTACT:

1-800-296-0356

#### PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:

PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:	ID#	GUIDE#
Natural Gas	1971	115

#### NORTH CAROLINA COUNTIES OF OPERATION:

Alemance	Jackson
Alexander	Lee
Buncombe	Madison
Cabarrus	McDowell
Caswell	Mecklenberg
Chatham	Orange
Cleveland	Person
Durham	Polk
Franklin	Rowan
Gaston	Rutherford
Granville	Swain
Harnett	Transylvania
Haywood	Vance
Henderson	Wake
Iredell	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

## SAFE OPERATION OF PIPELINES

To ensure the safe operation of its system, Dominion Energy employs highly trained employees with years of experience to operate the system in accordance with federal, state and local government regulations. Our employees maintain a commitment and dedication to ensure we operate our facilities according to the highest safety standards.

Safe operation of the system is our primary consideration; we closely regulate the pressure at which our system operates to ensure that it is within limits established by the U.S. Department of Transportation. Doing so helps maintain the integrity of the pipeline and ensures the reliable, safe operation of the system.

The pipeline system is monitored 24 hours a day, seven days a week, using sophisticated computers and telecommunications equipment to control the system. If problems are detected, appropriate action can be taken.

Dominion Energy makes use of extensive safety systems and programs. These can include:

- Computer-assisted control centers capable of detecting and interpreting pressure or flow changes in a pipeline.
- Regular air patrols in low-flying aircraft by experienced pilots and observers.
- Periodic ground patrols for detailed inspection of the pipeline environment.
- Highly trained maintenance personnel located at strategic points along the pipeline.
- Continuous monitoring of the natural gas flowing through the pipeline.

## RIGHT OF WAY CORRIDORS

Rights-of-way corridors extending along the pipeline play an important role in ensuring the integrity and safety of Dominion Energy's pipeline network. The Right-of-Way (ROW) Agreement is a legal document through which the landowner grants the pipeline company permission to use a portion of his or her land to install, operate and maintain pipelines.

The ROW Agreement remains in effect even if the property is sold and is binding to the new owners. The ROW Agreement gives the pipeline company the necessary rights to regularly maintain the rights-of-way along its pipeline systems to ensure pipeline safety.

## TO ENSURE PIPELINE INTEGRITY:

- Do not erect buildings or structures, or plant trees or other obstructions on the pipeline rights-of-way.
- Do not excavate, change the grade or impound water within the rights-of-way without our permission.
- Do not move heavy equipment or logs across the rights-of-way and avoid blasting within 1,000 feet of the pipeline without our approval.

Although building on the right-of-way is prohibited, under certain conditions roads, railroads, streets, cables, and other utility lines may cross the pipeline. In these instances, Dominion Energy will work with the owner/developer/contractor to accommodate such construction. The owner and/or developer will be required to pay any costs necessary to ensure the pipeline meets all regulations.

Dominion Energy asks that landowners familiarize themselves with the content of the ROW Agreement and abide by its content.

## DID YOU KNOW!

You can spot a natural gas leak by:

- Smell:** A sulfur-based additive gives natural gas its rotten-egg smell
- Sight:** Dry spots, especially in wet fields, discolored soil, dead or dying vegetation near a pipeline may indicate a leak: Also, look for dirt blowing into the air or bubbles in standing or moving water.
- Sound:** Leaks may make a loud, high-pitched whistle or roar.



**24-hour Emergency Number  
(800) 296-0356**

## CALL BEFORE YOU DIG – IT'S THE LAW!

North Carolina's One-Call communication system, NC811, provides one telephone number or website for excavation contractors and the general public to call or enter a notification of their intent to use equipment for excavating, blasting, tunneling, or other similar work.

If you plan work that will disturb the earth, it is the law to call NC811 for FREE location services. An accident involving a pipeline could be costly and dangerous. If you disturb the pipeline, corrosion or other damage to these facilities could eventually occur.

Determine the location of underground facilities by calling the one-call notification system and let them know where your work is to take place. Please call two business working days prior to the start of the project for this free service.

When calling for assistance in locating underground facilities, be prepared to give:

1. Your name
2. Your telephone number
3. The company you represent (if applicable)
4. The location of the work
5. The type of project
6. The date and time the project is scheduled to begin
7. Whether or not you'll be using explosives

By law, everyone excavating **MUST** contact the NC811 at least three full business days but no more than 10 business days prior to ANY excavation project



**Know what's below.  
Call before you dig.**

